

Frequently Asked Questions



Who can go on our trips?

All trips offered through Rufty-Holmes are geared towards adults 55 and older.

I am interested in going on a trip listed in the brochure. How do I get more information?

Trips are advertised, with more details, through our newsletters, Facebook, and at www.ruftyholmes.org.

What forms do I need to fill out?

Before registering for any trip, participants must complete a Rufty-Holmes Senior Center Participant Form AND receive a keycard from the Front Desk. You must complete the RTS Passenger Referral form for all Explore Rowan County trips.

I really want to go on a trip but there is no open space for the trip.

What do I do?

You are always highly encouraged to get on the waitlist for any trips that are full. Once a spot becomes available, individuals on the waitlist will be contacted in the order in which they were added to the waitlist. If the waitlisted patron is unable to go on the trip, the next patron on the waitlist will be called.

Do you offer one-on-one assistance or accept special requests?

The trip escort cannot provide one-on-one assistance to the patrons. Trip escorts are responsible for all of trip patrons as well as, ensuring the trip remains on schedule. Ticket purchasers may request seating accommodations, based on physical needs.

If I have paid for a trip and am unable to go, will I get a refund?

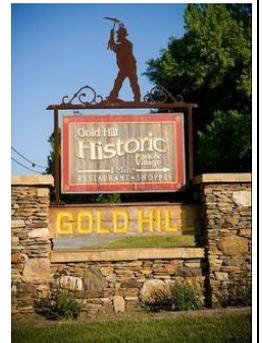
Per the Rufty-Holmes Policy, a refund for a purchased ticket will generally be made prior to departure for the trip upon return of the ticket or receipt. In such cases, the returned ticket can be re-sold to someone else. If a person cancels or wants to transfer tickets at a time in which it is too late to re-sell the ticket or after trip deposit payments are due, the Senior Center Program Manager will determine whether a refund can be made. Transferring one's ticket to another individual is not permitted.

Rufty-Holmes Senior Center presents...

Leisure Travel Adventures



Program Trip Brochure February through June 2018



Explore Rowan County

All local trips are **provided by the Rowan Transit System (RTS)** in partnership with Rufty-Holmes to provide fun, safe leisure day excursions throughout Rowan County.

All trips will depart from and return to Rufty-Holmes Senior Center.

All "Explore Rowan County" trip monies are due one week prior to trip departure.

All trips are first come, first serve! The van capacity is 15 passengers which includes the driver and trip escort.



NC Transportation Museum in Spencer, NC

Tuesday, March 20; \$6/person

Join us for a fun 1.5 hour guided tour of the NC Transportation Museum. Enjoy touring various exhibits including:

~**Barber Junction** restored train depot built in 1898;

~**Wagons, Wheels, and Wings** that traces the story of all forms of transportation including a 1950s flight simulator, hot air balloon basket, and more;

~**Robert Julian Roundhouse** which is one of the largest ever constructed, built in 1924, and the

~**Bumper to Bumper** exhibit that traces evolution of the automobile in North Carolina. Moderate walking. Enjoy lunch at Hendrix BBQ in Spencer, NC.

Departure: 9:15 am

Train ride not included!

Lunch: 12 noon

Return: 1:30 pm



Historic Gold Hill, Gold Hill, NC

Tuesday, April 24; \$6/person

Enjoy a 1.5 hour guided tour of the Historic Villages of Gold Hill, then load the bus for a guided bus tour at the Historic Gold Hill Park where you will visit the jail and Miller Shop, Gold Mine, Chilean Mill Office Museum, and Post Office Museum. Light walking. Restaurant for lunch TBD.

Departure time: 9:45 am

Lunch: 12:30 pm

Return: 2:15 pm

Patterson Farm in Mount Ulla, NC

Tuesday, May 15; \$9.50/person

Join us as we feed the barnyard animals, ride the wagon and tour the farm, and pick strawberries. You will receive animal feed and a pint size basket to pick your own strawberries. Afterwards enjoy lunch at Sunrise Café in Cleveland, NC.

Departure time: 10:30 am

Lunch time: 11:15 am

Return: 2:45 pm



Tiger World, Rockwell, NC

Tuesday, June 26; \$10/person

Enjoy a one hour guided tour of this zoo that is dedicated to the conservation and education of all threatened and endangered species. LIONS, TIGERS, BEARS, and more! You will see the animals in their natural setting and have the opportunity to observe them running, playing, swimming, eating, sleeping, and interacting with their handlers. Enjoy lunch at Rockwell Diner.

Departure time: 9:30 am

Lunch: 12 noon

Return: 1:15 am

Dutch treat for all Explore Rowan County lunches.

Motor Coach Day Trips

All deposits for motor coach trips are \$25 at registration. The entire payment for the trip is due two weeks prior to departure. All trips first come, first serve seating. A minimum of 30 passengers are needed for the trip to make.

Mayberry in Mount Airy, NC

Thursday, March 8; \$44 per person

We will sight-see and learn the history behind Pilot Mountain State Park from one of the Park Rangers, then hop on over to Mount Airy, NC to receive a guided bus tour and hear the historic tells of Mayberry. Afterwards, enjoy a Dutch lunch with a friend and shopping at the various local downtown eateries and shops. We will finish the day with a self-guided tour of the Andy Griffith Museum.

Departure time: 7:30 am

Return: 5:00 pm



Lake Lure Boat Tour

Tuesday, June 12; \$75 per person

Enjoy a scenic boat tour around the lake, private buffet style dining at the 1927 Lake Lure Inn and Spa, and a guided lobby tour of the antique music boxes.

Departure time: 8:00 am

Return: 5:30 pm

Overnight



Pigeon Forge, Gatlinburg, & Smoky Mountains Show Trip

Tuesday, May 29– Thursday, May 31

\$300/per person*

***Price for double occupancy**

Payment Schedule

Payment 1: \$75 deposit due by Friday, February 16

Payment 2: Half of remaining balance due by Friday, March 9

Payment 3: Half of remaining balance due by Monday, March 26

Make all checks payable to Diamond Tours, Inc.

\$20 off

Pay the \$75.00 deposit between Feb 7-Feb 9